

The Bee's Keys LTD Privacy Policy

At The Bee's Keys LTD, we are committed to protecting your personal data. By using our services, you agree to the collection and use of data in accordance with this Privacy Policy.

We respect your privacy and are dedicated to safeguarding any personal information you share with us. This policy outlines the types of data we collect, how it is used, and the measures we take to protect your information.

Information We Collect

We collect only the minimum amount of personal data necessary to provide you with a high-quality service. Depending on the interaction you have with us, we may collect the following information:

- Personal Information: Name, address, phone number, and email address.
- Transaction Data: Details of services you have requested or purchased.
- Digital Information: Information regarding your use of our website, such as IP addresses.
- Additional Data: Any other relevant information you provide when making an enquiry or using our services.

We do not store customer payment card details.

How We Use Your Information

The data we collect is used to fulfil the specific request you have made, such as booking lessons or handling enquiries. We ensure all data is handled in compliance with the Data Protection Act and other relevant UK data protection laws.

Our primary uses of the data include:

- Processing transactions and providing the services you request.
- Managing your account and providing customer support.
- Informing you about updates to our services or relevant information regarding The Bee's Keys LTD.

We take all reasonable steps to prevent unauthorised access to your data and may require additional identity verification if you request access to your account information.

Disclosure of Information

We do not share your personal data with third parties, except when it is necessary to complete a transaction or service. For example, we may share data with examination boards or organisers of competitions if you are registered to participate.

In some cases, we may contact you about updates related to our services or business. You will always have the opportunity to unsubscribe from any non-essential communications.

If, in the future, we decide to disclose your data to a third party for any other reason, we will obtain your explicit consent.

Changes to This Policy

Any changes to this Privacy Policy will be updated on this page. If significant changes are made, we will make an effort to notify you directly. However, we recommend reviewing this policy periodically to stay informed about how we protect your data.

Contacting Us

If you have any questions about this Privacy Policy or would like to know what personal information we hold about you, please contact us. You also have the right to request corrections or the removal of your details from our records.

Email: sarah@thebeeskeys.co.uk

Tel: 07740099951

Address: The Bee's Keys LTD, Suite 22, Crowood House, Gipsy Lane, Swindon, SN2 8YY

You can change your communication preferences or unsubscribe from emails at any time using the link in our emails or by contacting us directly.

Updated 5th September 2024

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